



National Finance Center Customer Notification

Date of Notification: March 28, 2011

Subject: NFC EPIC Web Issues

Database/Customer(s) Affected: All

Dear Customer:

The National Finance Center (NFC) is currently experiencing issues generating reports in EPIC Web. The specific issue and scope have not yet been determined. Additional information will be provided as soon as it is available. Currently, no action is required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

JAF/M5-079/105

"Tip of the Week"

For the agencies whose W-2 information is not written to the Reporting Center, authorized agency personnel should submit a written inquiry through the Special Payroll Processing System (SPPS) Web for their current or separated employees who have not received W-2's for 2010. No NFC organization will process telephone, e-mail or faxed requests for W-2's.